

Virginia Operations Contact List

Administration

7443 Lee Davis Road
2nd Floor, Suite 200
Mechanicsville, VA 23111
(866) 810-8305

Todd Mason, Director of Operations, ext. 688

Michelle Raynes, Director of Operations, ext. 672

Vacant, Operations Manager

Jessica Mooney, Transportation Manager, ext.656

Darius Edwards, Transportation Supervisor, ext. 685

Deborah Taylor, Transportation Supervisor, ext.696

Mark Sands, Ride Assist Supervisor, ext. 647

Angela Davis, Network Development Supervisor, ext. 615

Regional Contacts

Region 1 (276) 679-4400

James Bolling, Regional Manager, ext. 6708
798 Park Ave, NW
Norton, VA 24273

Region 2 (866) 254-5409

Jacquelyn Levine, Regional Manager, ext. 601
Jim Williams, Reporting Manager, ext. 607
1173 London Links Drive, Suite D
Forest, VA 24551

Region 3 (866) 810-8305

Terry Williams, Regional Manager, ext. 603
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Region 4 (866) 886-3975

Alexander Nwokoji, Regional Manager, ext. 609
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Region 5 & 6 (866) 782-8686

Chris Pontious, Regional Manager, ext. 606
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Region 7 (866) 216-7870

Dominic Parrella, Regional Manager, ext. 372
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Norton Operations Center

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(276) 679-4400

Tammie Mullins, Director of Operations
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Vacant, Call Center Manager
(276) 679-4400 ext. 6006

Wynoka Evans, Call Center Supervisor
(276) 679-4400 ext. 6001

Jeremy Horne, Call Center Supervisor
(276) 679-4400 ext. 6148

Sean Lomax, Utilization Review Manager
(276) 679-4400 ext. 6002

Healthcare Managers

Judy Jarratt, Senior Healthcare Manager
(866) 810-8305, ext. 604

Thomas Garnett, Healthcare Manager
Regions 1, 2 & 3
(804) 402-7236

Mary Eaglesfield, Healthcare Manager
Regions 4 & 5
(866) 886-3975, ext. 611

Robert Farrar, Healthcare Manager
Regions 6 & 7
(703) 707-6500 ext. 608



Toll Free Numbers:

- Reservations (866) 386-8331
- Facility Assistance (866) 679-6330
- Facility Fax Line (866) 907-1491
- Ride Assist Line (800) 742-9758