



VA Operations
 Reservations Call Center
 798 Park Ave NW
 Norton, VA 24273
 Phone: 866.679.6330
 Fax: 866.679.6329

TRANSPORTATION REQUEST FORM

(For single date trip requests)

Must Be Submitted 5-Business Days Prior to the Appointment Day

Trip Requests with Less Than a 5-Business Day Notice Must Be Called In

To be processed ALL fields MUST be completed and legible; failure to do so will result in the trip request being denied.

Facility:	Trip Requestor:	Professional Title:
Requestor Phone #	Requestor Fax #	Trip Date:
Member Name (Last, First, MI)		Special Needs: (Please include special equipment or pick-up/drop-off instructions) <input type="checkbox"/> Car Seat (Member must provide car seat)
DOB: ____/____/____	Escort: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Insurance Type:	Medicaid ID #	

LEVEL OF SERVICE AND LEVEL OF ASSISTANCE:

<input type="checkbox"/> Curb-To-Curb	<input type="checkbox"/> Door-To-Door	<input type="checkbox"/> Hand-To-Hand
<input type="checkbox"/> Ambulatory	<input type="checkbox"/> Wheelchair	<input type="checkbox"/> Stretcher
<input type="checkbox"/> Bariatric Stretcher	<input type="checkbox"/> Stretcher Van	
Medical Condition that Requires Wheelchair or Stretcher: _____		
Weight: _____	Height: _____	Stairs(#): _____
Wheelchair Type:		<input type="checkbox"/> Manual <input type="checkbox"/> Electric
(Height and Weight are Required for All Wheelchair, Stretcher and Stretcher Van Requests)		
Is the member able to transfer from his or her wheelchair, in and out of a vehicle safely: <input type="checkbox"/> Yes <input type="checkbox"/> No		

PICK-UP INFORMATION

P/U Facility Name/Residence:	Phone #
Address/Apt:	City, State ZIP

DROP-OFF INFORMATION

D/O Facility/Complex Name:	Phone #
Address/Suite:	City, State Zip:
Appointment Time: _____ <input type="checkbox"/> AM <input type="checkbox"/> PM	Will Call <input type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> One Way or <input type="checkbox"/> Round Trip	Return Time: _____ <input type="checkbox"/> AM <input type="checkbox"/> PM
Appointment Reason:	<input type="checkbox"/> Public Transit <input type="checkbox"/> Mileage Reimbursement Does your facility provide its own transportation? <input type="checkbox"/> Yes <input type="checkbox"/> No Requested Provider Name: ("not guaranteed")

NAME: _____ **SIGNATURE:** _____ **DATE:** _____

“Caution: This information contains confidential and proprietary trade secrets, the release of which could cause competitive harm. It is not subject to disclosure under any freedom of information act or open records act law or regulation. Do not further disclose.”